

EPSS solution for automated process documentation, simulation and navigation facilitates software rollouts and change management

**datango performance suite
makes business software life easier**

Kaarst, 27th June 2016 – How can users learn to use applications such as CRM, ERP, MS Office, etc. in their everyday work routine? How do they master application updates that may have suddenly appeared from the cloud overnight? The “datango performance suite” (dps) from PARIS GmbH makes complex software applications comprehensible by documenting and simulating processes and guiding employees through digital workflows. This allows the full potential of the applications to be achieved – from rollout and daily operation to change management projects. The software solution is also being continuously developed towards an open cognitive automation platform.

Three out of four HR managers expect a high to very high increase in the need for continuing training in companies due to increasing digitization, according to the TNS Infratest study “Continuing education trends in Germany 2016”. Human resources managers anticipate that employees will have to solve more complex tasks and be more versatile. Simultaneously, many human resources departments face problems meeting the increased need for qualification measures.

Rollouts and the efficient use of more complex business software in particular require knowledge transfer and a level of training generally associated with high demands on time, financial and personnel resources. The “datango performance suite”, an EPSS (electronic performance support system) documentation and e-learning solution, counteracts this and helps companies and their employees adapt to changed circumstances, supporting all phases in the life cycle of a business software.

Process navigation, simulation, and documentation in one platform

The successful future of a software begins with its introduction and continues during practical application. This is where the dps comes into play, facilitating an easy entry into new systems. The simultaneous, automatic creation of documentation, and training materials – with little effort – promotes the transfer of knowledge to acceler-

ate user adoption. For example, the dps automatically generates test scripts, training manuals, e-learning sequences, and much more after a single recording of business processes.

Furthermore, the navigation aid within the live system supports users in their daily work. This feature takes employees through the process step by step and jumps in if they get stuck, enhancing user acceptance and efficiency and reducing input errors and support costs.

Cognitive intelligence – a revolution in knowledge work

The datango performance suite promotes business excellence in companies through process automation and optimisation. The platform is continuously enhanced. Linkage of the dps technology with IoT concepts, cognitive solutions and bot frameworks is currently in the planning stage. With its datango business division, PARIS GmbH is exploring new methods of process support and automation.

“Cognitive automation as the interplay between cognitive intelligence and robotic process automation has an enormous potential for business and everyday processes. For the automation of back office processes or as personal assistant systems – the goal is to make life easier in all situations. And this will be possible without human input in the platform we are planning,” explained Markus Roßkothen, CEO at PARIS GmbH.

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datango at a glance:

datango is a division of PARIS GmbH - Process Automation Robotics Information Systems - and provides leading technologies for process navigation, automation, documentation and e-learning. Among other things, datango solutions support organizations through targeted qualification of employees during rapid rollouts, and smooth operation of enterprise applications. The software solutions provide a navigation aid in the live system, and facilitate the automatic generation and translation of process documentation, training manuals, software simulations, and real-world e-learning environments. Functionalities as featured in the “datango performance suite” are an integral component of business applications in many companies all around the world. As a result, datango helps reduce input errors, and support costs and thus increase user acceptance of business applications in companies across various industries and sizes.

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